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# Professor Named Award Examiner

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Date: May 27, 2008  
Contact: Lindsay Gladstone  
Governors State University  
Phone: (708) 534-7090  
Fax: (708) 534-8399  
Email: [l-gladstone@govst.edu](mailto:l-gladstone@govst.edu)

For Immediate Release

## Professor Named Award Examiner

University Park, IL, May 27, 2008 – Dr. Marsha Katz of Governors State University has been appointed to the 2008 Board of Examiners for the Malcolm Baldrige National Quality Award. The Award, created by public law in 1987, is the highest level of national recognition for performance excellence that a U.S. organization can receive.

As an examiner, Katz is responsible for reviewing and evaluating applications submitted for the Award. The board is composed of approximately 500 leading experts selected from industry, professional and trade organizations, education and health care organizations, and government. Dr. James M. Turner, Acting Director of the National Institute of Standards and Technology (NIST), appointed Katz.

Those selected for the board meet the highest standards of qualification and peer recognition. All members of the board must take part in a preparation course based on the Baldrige Criteria for Performance Excellence and the scoring and evaluation processes for the Baldrige Award. Awards may be given annually in each of six categories: Manufacturing, Service, Small Business, Education, Health Care, and Non-profit.

Governors State University is located at 1 University Parkway, University Park, Illinois. For more information about the College of Business and Public Administration, call (708) 534. 5000 or visit [www.govst.edu/cbpa](http://www.govst.edu/cbpa).

Katz of Chicago earned her doctorate in Management from Michigan State University. She has been professor in Governors State University's College of Business and Public Administration since 1988.

"The Baldrige Award process enables American organizations to analyze and improve their performance. I am honored to be selected to be an Examiner in this program and to help facilitate this progress," said Katz.

"Dr. Katz' academic background in organizational behavior, combined with her very practical labor relations experience as Chapter President of the faculty union, makes her an ideal examiner for the Baldrige Award. We at Governors State University are very proud of her accomplishment," said William Wilkinson, Interim Dean of the College of Business and Public Administration at GSU.

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1 University Parkway, University Park, Illinois 60484-0975  
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